

Patron Code of Conduct

The objective of the Code of Conduct Policy for the Library is to provide guidelines for appropriate behavior within the Library.

The Lanesborough Public Library is dedicated to providing patrons the right to use materials and services without being disturbed or impeded, and providing patrons and employees a safe and comfortable environment.

Rules of Conduct:

No list can be exhaustive, and any conduct which disrupts the library is prohibited. However, conduct which may lead to denial of Library privileges includes, but is not limited to, the following:

- Vandalizing Library property
- Harassment: threatening others by staring, photographing, following, stalking, etc.
- Refusal to follow local ordinances or guidelines related to public health/safety or any additional policies set forth by the Board of Trustees or Library Director
- Interference with Staff: patrons may not interfere with staff members' performance of duties on Library property. This includes engaging in conversation or behavior that monopolizes the attention of a staff member for an inappropriate period of time; making inappropriate personal comments, sexual advances, harassment of a physical and/or verbal nature; or refusing to comply with staff requests.
- Singing or talking loudly to others or enough to disturb others; profanity
- Under the obvious influence of alcohol or drugs; smoking
- Playing audio equipment so that others may hear it
- Soliciting or selling items in any public area
- Anything which may be reasonably expected to result in injury or a disturbance to others
- Any illegal activity

The Lanesborough Public Library understands cell phones are a vital component of communication and information gathering. Text messaging is permitted throughout the Library. However, due to our small space, we ask that any phone conversations be held outside the Library. Remember to respect your neighbors, and please set your cell phone to vibrate.

Patrons indulging in improper conduct will be asked to cease that conduct, to move to another location or activity, or to leave the Library. Severe or recurring problems may be

dealt with by barring use of the library to the individual involved, or by making Library use conditional. In general, the least restrictive means which effectively deals with the conduct shall be employed.

Minor problems shall be dealt with by the staff member observing it; more serious or recurring problems should be handled by the Library Director. It will be at the Director's discretion to ban an individual from the Library if and when necessary. Police will be called when conduct is illegal, when it poses a threat to the Library or an individual, or when an individual refuses to leave the library when asked to do so.